

NODE4 DATABASE MANAGEMENT Strengthening Managed Services Capabilities

The Node4 Database Management service lets you tap into the power of a team of experienced DBAs and next generation tools, allowing you to meet your strategic business goals without the frustration, cost, and time of managing the day-to-day database maintenance yourself.

Operating on a 24x7x365 basis, our multi-vendor DBA team is aligned to your business, ensuring that your databases remain healthy, available and fully optimised.

Why do customers rely on Node4 Database Managed Services?

The availability and performance of a database is intrinsically linked to the applications used by employees and customers. Choosing to outsource the day to day management and maintenance of your database to a specialist organisation such as Node4 provides clear benefits not only in reduced risks and cost but also in improving your agility and overall quality of service.

What technologies do we support?



Building a Database strategy

The role of a DBA (Database Administrator) is one of the most demanding in IT. The database is the heart of the company's biggest asset (its data) and it drives the performance of critical applications. The key tasks handled by a DBA include database design, performance management, database availability, security and backups.

The larger, more critical and complex the environment, the more compelling the Node4 Database Managed Service becomes.

Node4's database management solution takes customers on a journey that starts with optimising and improving their current database investment. We listen to the customer's needs and then we build a strategy together.







KEY BENEFITS

- ✓ **COST**
Node4 DBA services are typically 25% of the cost of recruiting internal database administration skills.
- ✓ **SLA ASSURANCE**
Our intelligent monitoring and ISO27001 processes provide assured SLA management.
- ✓ **ACCESS TO EXPERTS**
Our UK based DBA team support multiple technologies and versions within environments of all shapes and sizes - we can support any system.
- ✓ **RECRUITMENT PAINS**
DBA's are expensive and difficult to retain - we remove this headache.
- ✓ **CUSTOMER FOCUS**
When we take on database management, our customers can focus on more specific business generative projects.

For more information on Database Management or other products and services we offer please call our Sales Team today: 0845 123 2222 or email us: info@node4.co.uk



The Database Experts - What Makes Node4 Different?

 <p>Our People Employing some of the UK's most talented Database consultants, our business thrives on outstanding talent. The backbone of the business is an experienced management team that have worked together since the 1990's delivering database services.</p>	 <p>Outcome Based Services Pay for results. All our services are focused on providing mutual outcomes to our clients. Our unique service structure means what you pay is dictated by how good our results are.</p>	 <p>Agile Flexibility We appreciate our customers work in a more iterative environment and need real flexibility. As a result we provide 30 day contracts and are committed to integrating with your team and processes.</p>
 <p>Passionate about DevOps Working extensively with API's and Cloud platforms, DevOps is a key part of our ethos. This provides our customers with a responsive service & reduces the risk of human error.</p>	 <p>Cloud Experience Since 2008 our team have worked with some of Europe's largest cloud deployments. We understand the challenges and opportunities that can make or break the success of your project.</p>	 <p>Emerging Technology Focus Our clients require the right tool for the right job. One of our core values is to constantly review new database technologies, ensuring we can provide the best possible advice.</p>

What's included within the Database Managed Service?

Service Feature	
Support Hours	24x7x365
Severity One Response Time	30 Mins
Customer On-Boarding	✓
24x7x365 Help Desk - Event & Incident Management	✓
Request Fulfilment	✓
Proactive Monitoring	✓
Performance Tuning	✓
DB Backup Management	✓
Patch Management	✓
Disaster Recovery Test Support	✓