

## OSTARA SYSTEMS LTD

COST EFFECTIVE SOLUTIONS

*“Node4 can provide an excellence beyond what we can economically & practically do ourselves”*

Steve Sartain, Development Director



### ABOUT & BACKGROUND

Founded in 2007, privately-owned Milton Keynes based Ostara Systems Ltd has been providing Computer-Aided Facilities Management (CAFM) software solutions primarily to blue chip companies which include some of the largest retailers in the UK & France. Ostara assists companies with managing the software needed to maintain the assets within their buildings. The company also has a built-in reporting suite that provides its clients with quality data for intelligent informed decision-making, whilst also offering contractor & contract management. Ostara's solutions also give its clients the scope to manage their finances & the compliance elements of their estates.

Ostara had previously been delivering its own hosted solution from within its own offices. The company had reached a stage where maintenance of its infrastructure was becoming very costly. Ostara also needed an increase in bandwidth in order to handle the capacity required by its client base

### CHALLENGE

The main problem Ostara was faced with was the lack of redundancy systems. The company needed to find a provider with the capability & bandwidth to enhance its services. Ostara needed to team up with a service provider that could equip it with a secure & resilient environment - a high specification data centre from which it could run its systems & applications to connect externally. In short, Ostara wanted to own its equipment & not be fully-dependent on a service provider & so colocation was key. They also wanted a company with technical expertise in providing & managing hosting services.

### SOLUTION

With colocation & data centre proximity being of high importance, Ostara chose Node4's Northampton facility. Furthermore, Node4 had Tier 3 classification - a major advantage for Ostara, given that most of its clients required it to use a hosting facility. Ostara now operates in an environment where there are redundancy systems in place & access to scalability in terms of bandwidth & the potential to incorporate more rack space. Ostara is also able to retain ownership of its own hosted solution. Direct Dial numbers were later ported over from another provider to Node4 to give a local number presence at the School of Nursing site in Mansfield. Node4 have provided DDI ranges for other remote Nursing centres in Lincoln, Boston & Grantham via the link at Nottingham.

*“With Node4's technical expertise, you are given confidence & security & this confidence also comes from having conversations with people with technical skills - people who know what they're talking about”*

Steve Sartain, Development Director

For more information on the products and services we offer please call our Sales Team today:  
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