



Hiscox Insurance Policy Schedule

This schedule tells you what is insured with us. It should be read carefully with your policy wording(s) and statement of fact detailed elsewhere in this document.

Effective date of change:12/07/2021

Insurance details

Policy number: PL-PSC10002750632/11

Period of insurance: From 06/06/2021 to 05/06/2022 both days inclusive.

Insured: Atten Group Ltd

Address: Node 4 Ltd, Millennium Way
Pride Park
DERBY
DE24 8HZ

Additional insureds: Chiron Midco Ltd
Chiron Topco Ltd
Node 4 Holdings Ltd
Onomi Ltd
Node4 Ltd
Secura Hosting Ltd
ENSCO 1032 Ltd
Chiron Bidco Ltd
Secura Hosting Trustees Ltd
Node4 FZE
Starcom Technologies Ltd
Atten Midco Ltd
Atten Finance Ltd
Atten Bidco Ltd

The covers applicable to each additional insured are set out under the additional insureds section of this schedule.

Business: Internet service provision, development, supply and maintenance of software, supply of computer hardware, provision of managed services including installation work, cloud services, telephony, IT consultancy, Database Management, Consulting Database, colocation services, IT security services, and connectivity services. Arrangement, organisation and management of trade fairs

Summary

General information

Underwritten by:	Hiscox Underwriting Ltd on behalf of the insurers listed for each section of the policy
General terms and conditions wording:	15661 WD-PIP-UK-GTCA(3) The General terms and conditions apply to the whole of this policy. Any other conditions are shown in the section to which they apply.

Claims information

If you need to make a claim:

- For claims relating to your building or contents please contact our claims team on 0800 711 7156, 9.00am – 5:30pm Monday to Friday or contact your broker. If you wish to make a claim online, you can log most claims quickly and easily through our claims notification portal at <https://claims.hiscox.co.uk/>.

Outside of normal business hours, if you require emergency assistance in relation to substantial damage to your property, you can speak to our 24-hour emergency assistance team using the telephone number above. Your policy schedule will state if property cover is included in your policy.

Our out-of-hours emergency assistance team operate on a pay-and-claim basis and you will need to have credit card details available as appropriate. The team will then be able to direct you to essential tradesmen, emergency loss adjusters or disaster management companies in the event of substantial damage.

- If there is a claim (or potential claim) against you by a third party, you should contact your broker immediately. If this is not possible or you would prefer to contact us directly please email us at liability.claims@hiscox.com. If you need to speak to a member of the claims team urgently, please call our team on 0800 711 7156, 9.00am – 5:30pm Monday to Friday. If you wish to make a claim online, you can log most claims quickly and easily through our claims notification portal at <https://claims.hiscox.co.uk/>.

You will need to provide your full name and contact details, the name of your business or organisation, your address and postcode, the policy reference and circumstances of the claim.

The **Important information and contact details** section below contains additional information specific to the covers applicable to your policy.

If you are unsure of who to contact please call our team on 0800 711 7156, 9.00am – 5:30pm Monday to Friday. They will ensure you get through to the correct claims team and let you know what actions you need to take.

If anything happens that might be covered under the policy, you must comply with the obligations set out in General claims conditions, together with the obligations set out under Your obligations in the section or sections under which you are making the claim. It is important that you read the policy for details of its terms in full.

Cyber claims information

If you suspect that you have suffered a data breach or other cyber incident that is covered by the cyber and data section of your policy, please report this to cyberclaims@hiscox.com or call our 24-hour response line on +44(0)1206 773791 / +44(0)800 8402782.

Notification of cyber incidents at the earliest possibility is vital for limiting their impact. Notifying within the first 72 hours of your discovery of a data breach or a potential data breach could see a reduction in your excess. Please see your policy documents for full information.



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Your covers

This is a summary of each section of your policy. See each section for cover details.

Cover	Insurance amount	Excess	Annual Premium (exc IPT)	Premium for this change (exc IPT)
Professional indemnity	£10,000,000	£10,000	£31,671.50	-
Public and products liability	£10,000,000	£250	£1,500.00	£0.00
Employers' liability	£10,000,000	£0	£6,664.84	-
Cyber and data – Your own losses and Claims and investigations against you	£5,000,000	£5,000	£18,000.00	£16,224.66
Crisis containment	£25,000	-	£0.00	-

The figures above are in summary only and are not in addition to the amount insured specified against each cover section below.

SECTION: PROFESSIONAL INDEMNITY – TECHNOLOGY

Limit of indemnity	£10,000,000
Limit applies to	each and every claim or loss, excluding defence costs
Excess	£10,000
Excess applies to	each and every claim or loss, including all costs
Geographical limits	Worldwide
Applicable courts	Worldwide (excluding United States of America and Canada)

Claims brought in USA or Canada (included within not in addition to the overall limit of indemnity stated above)

Limit of indemnity	£10,000,000
Limit applies to	in the aggregate, including all costs
Excess	£10,000
Excess applies to	each and every claim or loss, including all costs
Geographical limits	Worldwide
Applicable courts	Worldwide

Additional covers (in addition to overall limit of indemnity stated above)

Cover	Limit of indemnity	Limit applies to
Court attendance compensation - employees	£250	per person, per day
Court attendance compensation - directors and partners	£500	per person, per day
Court attendance compensation: in total	£100,000	in the aggregate

Special limits (included within not in addition to the overall limit of indemnity stated above)

Cover	Limit of indemnity	Limit applies to
Personal data claims	£250,000	in the aggregate, including all costs
Patent infringement (not inc USA or Canada)	£250,000	in the aggregate, including all costs
Trade secret misappropriation (not inc USA or Canada)	£250,000	in the aggregate, including all costs

Business activities

Co-location services
 Cloud Services, Connectivity Services, Database Management, Consultancy Services, IT Security Services, Internet service provision, development, supply and maintenance of software, supply of computer hardware, provision of managed services including installation work, IT consultancy, Database Management, Consulting Database, Arrangement, organisation and management of trade fairs.
 Software: licencing
 Telecommunications provision

Retroactive date	12/03/2005	
Specified party run-off date	19/05/2013	Applies to: Fornilux Ltd



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Specified party run-off date	06/06/2021	Applies to: LETN Solutions Ltd
Specified party run-off date	06/06/2021	Applies to: Premier IT Networks Ltd
Specified party run-off date	06/06/2021	Applies to: Reconnix Ltd

Section wording	Insurer
6627 WD-PROF-UK-TEC(8)	Hiscox Insurance Company Limited

<p>Section endorsements</p> <p>Amendment of cover: specified party run-off We will not make any payment for any claim or loss or part of a claim or loss which arises from any business activity performed or, if applicable, any dishonesty committed, by or in respect of the entity or entities stated on the schedule under 'Specified run-off date', after the corresponding date also stated on the schedule.</p> <p>Amendment of cover: USA and Canada We will not make any payment for any claim or loss or part of a claim or loss in the USA or Canada directly or indirectly due to:</p> <p>a. any violation of:</p> <ul style="list-style-type: none"> i. the Controlling the Assault of Non-Solicited Pornography And Marketing (CAN-SPAM) Act of 2003 or any subsequent amendments to that Act; ii. the Telephone Consumer Protection Act (TCPA) of 1991 or any subsequent amendments to that Act; iii. any other law, regulation or statute relating to unsolicited communication, distribution, sending or transmitting of any communication via telephone or any other electronic or telecommunications device; or iv. the responsibilities, obligations, or duties imposed by any federal, state, or local statutory or common law anywhere in the world (including but not limited to the Americans With Disabilities Act or the Civil Rights Act of 1964), or any amendments to or regulations promulgated under any such law that governs the prohibition of discrimination on the basis of disability; <p>b. any:</p> <ul style="list-style-type: none"> i. racketeering or conspiracy law, including but not limited to violation of the Racketeer Influenced and Organizations Act (RICO) and all amendments to this Act or any rules or regulations promulgated under it; or ii. collusion, extortion, or threatened violence; or iii. opioid, opioid product, or product derived from opium or opiates, including but not limited to any liability arising out of the use, sale, promotion, manufacture, distribution, delivery, transport, transfer, or possession of any opioid, opioid product, or product derived from opium or opiate; or <p>c. any unauthorised acquisition, access, use, or disclosure of, improper collection of, or failure to protect any non-public personally identifiable information or confidential corporate information in your care, custody or control or any violation of any privacy law or consumer data protection law protecting against the use, collection or disclosure of any information about a person or any confidential corporate information.</p> <p>Amendment of cover: claims from a single source (USA and Canada) For claims first brought against you in the USA or Canada, the following is deleted from How much we will pay:</p> <p>All claims, losses and potential claims which arise from the same original cause, a single source or a repeated or continuing problem in your work will be treated as a single claim, loss or potential claim. This includes such claims, losses and potential claims arising after, as well as during, the period of insurance.</p>

SECTION: PUBLIC AND PRODUCTS LIABILITY
Cover does not extend to include the actions of any person supplied by you under contract

Limit of indemnity	£10,000,000
Limit applies to	each and every claim or loss, excluding defence costs and criminal proceedings costs
Excess	£250
Excess applies to	each and every claim or loss, including defence costs, for property damage only
Geographical limits	Worldwide
Applicable courts	Worldwide (excluding United States of America and Canada)

Claims brought in USA or Canada (included within not in addition to the overall limit of indemnity stated above)

Limit of indemnity	£10,000,000
Limit applies to	in the aggregate, including all costs
Excess	£2,500.00
Excess applies to	each and every claim or loss, including defence costs, for property damage only
Geographical limits	Worldwide
Applicable courts	Worldwide

Abuse or molestation Not covered

Additional covers (in addition to the overall limit of indemnity stated above)

Cover	Limit of indemnity	Limit applies to
Court attendance compensation: in total	£10,000	in the aggregate
Court attendance compensation: directors, partners, trustees, committee members, senior managers and officers	£250	per person, per day
Court attendance compensation: any other employees	£100	per person, per day

Special limits (included within not in addition to the overall limit of indemnity stated above)

Cover	Limit of indemnity	Limit applies to
Criminal proceedings costs	£100,000	in the aggregate
Unauthorised use of third-party telephones by your employees	£10,000	in the aggregate
Pollution defence costs	£100,000	in the aggregate

Special excesses

Cover	Excess	Excess applies to
Unauthorised use of third-party telephones by your employees	£250	each and every loss

Section wording

16168 WD-TEC-UK-PPL(2)

Insurer

Hiscox Insurance Company Limited



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Section endorsements

Removal of cover: Abuse or molestation

We will not make any payment for any claim or loss directly or indirectly due to **abuse or molestation**.

Removal of cover: work at specified height

We will not make any payment for any claim or loss directly or indirectly due to work performed at a height exceeding the height declared by **you** in **your** latest statement of fact relating to this policy.

Removal of Cover: certain products and activities in the USA/Canada

We will not make any payment in respect of any actual or potential:

1. claim or part of a claim; or
2. criminal or regulatory action or proceedings,

brought against **you** in the United States of America or Canada where such actual or potential claim, action or proceedings directly or indirectly arises out of, or makes any allegation in relation to:

1. the intoxication by alcohol of any person or the breach of any law or regulation relating to the sale, gift, distribution or use of any product containing or derived from alcohol;
2. any **products** that contain or are derived from tobacco or nicotine, including any resulting smoke or gaseous by-products;
3. any **products** that contain any other drugs or derivatives of drugs, including but not limited to controlled substances, pharmaceuticals, opioids, opium and opiates;
4. the sale, supply, distribution, manufacture, construction, erection, installation, alteration, testing, servicing, maintenance, repair, cleaning or treatment by **you** of any:
 - a. firearm, gun or automatic weapon; or
 - b. ammunition or munitions;
5. any **products** that contain or are derived from liquid fuels or gaseous fuels;
6. the contaminative, pathogenic, toxic or hazardous property of any biological agent;
7. the transmission of any communicable disease;
8. any false or misleading advertising about **your business**;
9. any false or misleading advertising if **your business** is partially or wholly involved in:
 - a. advertising, broadcasting, publishing or telecasting;
 - b. designing or determining content of websites or mobile software applications for others; or
 - c. acting as an internet search, access, content, hosting or internet service provider;
10. any failure to protect or the unauthorised or improper access to, collection, acquisition, use, disclosure or retention of any non-public personally identifiable information or confidential corporate or commercial information in the care, custody, or control of **you** or **your business**.



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This **endorsement** applies to any proceedings brought outside the United States of America or Canada:

1. to enforce, or which are based on, a judgment or award from proceedings first brought in the United States of America or Canada; or
2. which are subject to the laws or jurisdiction of the United States of America or Canada.

SECTION: EMPLOYERS' LIABILITY

Cover does not extend to include the actions of any person supplied by you under contract

Limit of indemnity	£10,000,000
Limit applies to	each and every claim or loss, including defence costs but excluding criminal proceedings costs
Geographical limits	Worldwide
Applicable courts	United Kingdom, The Isle of Man and The Channel Islands

Additional covers (in addition to the overall limit of indemnity stated above)

Cover	Limit of indemnity	Limit applies to
Court attendance compensation: in total	£10,000	in the aggregate
Court attendance compensation: directors, partners, trustees, committee members, senior managers and officers	£250	per person, per day
Court attendance compensation: any other employees	£100	per person, per day

Special limits (included within not in addition to the overall limit of indemnity stated above)

Cover	Limit of indemnity	Limit applies to
Terrorism	£5,000,000	each and every claim or loss, including defence costs
Criminal proceedings costs	£100,000	in the aggregate

Section wording	Insurer
16164 WD-PROF-UK-EL(2)	Hiscox Insurance Company Limited



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SECTION: CYBER AND DATA

Cover

Your own losses and Claims and investigations against you	Covered
Financial crime and fraud	Not covered
Property damage	Not covered

Your own losses and Claims and investigations against you

Limit of indemnity	£5,000,000
Limit applies to	in the aggregate, including all costs
Excess	£5,000
Excess applies to	each and every claim or loss, including all costs
Geographical Limits	Worldwide
Applicable Courts	Worldwide

Additional covers (in addition to overall amount insured above)

Cover	Limit of indemnity	Limit applies to
Court attendance compensation: employees	£250	per person, per day
Court attendance compensation: directors and partners	£500	per person, per day
Court attendance compensation: in total	£100,000	in the aggregate

Special limits (included within not in addition to the overall limit of indemnity stated above)

Cover	Limit of indemnity	Limit applies to
Operational error	Not covered	
Dependent business interruption	Not covered	
Directors' personal cyber	£250,000	in the aggregate, including all costs
Repeat event mitigation	£25,000	in the aggregate, including all costs
Additional increased cost of working	Not covered	

Indemnity period

3 months

Time excess

12 hours

Section wording

Insurer

19029 WD-PIP-UK-CCLEAR(2)

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Section endorsements

Customer specific clause

Removal of cover: 72-hour excess waiver

How much we will pay, 72-hour excess waiver, is deleted.

Amendment of cover: breach of a professional duty

What is not covered, A. 1. Breach of a professional duty is amended to read as follows:

- any **claim** under **What is covered, B. Claims and investigations against you**, 1. Privacy liability arising from the provision by **you** of any professional advice or services.

SECTION: CRISIS CONTAINMENT

Limit	£25,000
Limit applies to	Each and every crisis and in the aggregate
Geographical limit	United Kingdom, The Isle of Man, the Channel Islands and the Republic of Ireland

Special limits (included within not in addition to the overall limit of indemnity stated above)

Cover	Limit of indemnity	Limit applies to
Outside working hours discretionary crisis mitigation costs	£2,000	each and every crisis and in the aggregate

Section wording	Insurer
9808 WD-PIP-UK-CRI(2)	Hiscox Insurance Company Limited

Endorsements applicable to your policy

Non-Admitted clause

This insurance contract is negotiated and made in the United Kingdom between **you** and **us**. **We** are authorised to conduct insurance business in the United Kingdom. **You** acknowledge that no solicitation for the insurance has been made by **us** outside of the United Kingdom, that the contract is subject to English Law and jurisdiction and that claims are payable in the United Kingdom. **You** acknowledge that any applicable local taxes outside of the European Economic Area will be paid by **you** directly to the appropriate authority.



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Additional insureds

Insured name	Policy Covers	Covers applicable
Chiron Midco Ltd	Crisis Containment Professional Indemnity Public and Products Liability Employers Liability Cyber and Data	Covered Covered Covered Covered Covered
Chiron Topco Ltd	Crisis Containment Professional Indemnity Public and Products Liability Employers Liability Cyber and Data	Covered Covered Covered Covered Covered
Node 4 Holdings Ltd	Crisis Containment Professional Indemnity Public and Products Liability Employers Liability Cyber and Data	Covered Covered Covered Covered Covered
Onomi Ltd	Crisis Containment Professional Indemnity Public and Products Liability Employers Liability Cyber and Data	Covered Covered Covered Covered Covered
Node4 Ltd	Crisis Containment Professional Indemnity Public and Products Liability Employers Liability Cyber and Data	Covered Covered Covered Covered Covered
Secura Hosting Ltd	Crisis Containment Professional Indemnity Public and Products Liability Employers Liability Cyber and Data	Covered Not covered Not covered Not covered Not covered
ENSCO 1032 Ltd	Crisis Containment Professional Indemnity Public and Products Liability Employers Liability Cyber and Data	Covered Covered Covered Covered Covered
Chiron Bidco Ltd	Crisis Containment Professional Indemnity Public and Products Liability Employers Liability Cyber and Data	Covered Not covered Not covered Not covered Not covered
Secura Hosting Trustees Ltd	Crisis Containment Professional Indemnity Public and Products Liability Employers Liability Cyber and Data	Covered Covered Covered Covered Covered



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Node4 FZE	Crisis Containment Professional Indemnity Public and Products Liability Employers Liability Cyber and Data	Covered Covered Covered Not covered Covered
Starcom Technologies Ltd	Crisis Containment Professional Indemnity Public and Products Liability Employers Liability Cyber and Data	Covered Covered Covered Covered Covered
Atten Midco Ltd	Crisis Containment Professional Indemnity Public and Products Liability Employers Liability Cyber and Data	Covered Not covered Covered Covered Covered
Atten Finance Ltd	Crisis Containment Professional Indemnity Public and Products Liability Employers Liability Cyber and Data	Covered Not covered Covered Covered Covered
Atten Bidco Ltd	Crisis Containment Professional Indemnity Public and Products Liability Employers Liability Cyber and Data	Covered Not covered Covered Covered Covered



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Important information and contact details

Information about us

This policy is underwritten by Hiscox Underwriting Limited on behalf of the insurers listed below.

Name	Hiscox Underwriting Limited
Registered address	1 Great St. Helens London EC3A 6HX United Kingdom
Company registration Status	Registered in England and Wales number 002372789 Authorised and regulated by the Financial Conduct Authority.

Insurers

These insurers provide cover as specified in each section of the schedule

Name	Hiscox Insurance Company Limited
Registered address	1 Great St. Helens London EC3A 6HX United Kingdom
Company registration Status	Registered in England number 00070234 Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

Cyber and data:

You must notify any **claim, loss, breach, privacy investigation, illegal threat** or interruption to Hiscox at the following email address

cyberclaims@hiscox.com

If you wish to speak to us urgently then we can also be contacted on the following numbers:

+44(0)1206 773791 / +44(0)800 8402782

Crisis containment:

Crisis line contact number (24 hours): +44(0)800 8402783 / +44 (0)1206 711796



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Crisis containment provider: Hill & Knowlton Strategies Ltd

During office hours, the call **will** be answered by Hiscox. Outside of our normal opening hours, your call will be answered by Hill & Knowlton Strategies Ltd.

If you first become aware of a crisis outside of working hours, you must notify us of the crisis as soon as possible within working hours by telephoning +44(0)800 8402783 or +44 (0) 1206 711796.

Employers' liability:

You must provide **us** with the following information for each entity insured under this section of the **policy**:

1. employer name; and
2. full address of employer including postcode; and
3. HMRC Employer Reference Number (ERN).

If any insured entity does not have an ERN, **you** must provide **us** with one of the following reasons:

- a. the entity has no employees; or
- b. all staff employed earn below the current Pay As You Earn (PAYE) threshold; or
- c. the entity is not registered in England, Wales, Scotland or Northern Ireland.

You must inform **us** immediately of any changes to the above information. This information is required by **us** to enable compliance with mandatory regulatory requirements for Employers' liability insurance

Your policy details will be added to the Employers Liability Database, managed by the Employers Liability Tracing Office (ELTO). This data will be available for search by registered users as well as individual claimants on a limited basis, who wish to verify the Employers' liability insurer of an employer at a particular point in time.

You can find out more:

- from **your** insurance adviser (if **you** have one); or
- by contacting **us**; or
- at www.elto.org.uk.



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You must read this Statement of Fact carefully and check that all of the information is true, complete and accurate. Please note that some of the information may have been assumed by us.

If any of the information in the Statement of Fact is not true, complete and accurate, you must let us know before cover starts. You must also let us know if, after cover has started, any of the information is or is likely to become no longer true, accurate and complete. In each case, we will let you know whether it affects the terms of the cover.

If any of the information is not, or no longer remains, true, accurate and complete, and you do not tell us, it could affect the validity of the policy or our ability to pay a claim.

You and your business

We asked you	You answered
What type of organisation are you insuring?	Limited company
When was your organisation established?	2005
What is your organisation's primary trade?	Technology
What is your organisation's business description?	Internet service provision, development, supply and maintenance of software, supply of computer hardware, provision of managed services including installation work, cloud services, telephony, IT consultancy, Database Management, Consulting Database, colocation services, IT security services, and connectivity services. Arrangement, organisation and management of trade fairs
What was your total turnover or income in the last 12 months (or your estimated annual turnover or income, if you have not completed your first financial year)?	£62,163,000



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Within the past 10 years, have you or any of your directors, partners or other board members, or any entities for which such persons act or acted as board members, been the subject of any insolvency process?	No
Have any of your directors, partners or other board members ever been: a. disqualified from acting as a director of a limited company or member of a limited liability partnership; or b. convicted of or charged with a criminal offence, other than a conviction spent under the Rehabilitation of Offenders Act 1974?	No
Have you ever had any insurance policy avoided or cancelled?	No
Do you have an incorporated company in the USA or Canada?	No
What is your largest contract under USA or Canada jurisdiction?	£461,000.00
Thinking about your current business, or others you have run in the past: Are you aware of any circumstance or incident that may give rise to a loss or a claim being made against you?	No

Company and Subsidiary Turnover Breakdown		
Company name	Country	Share of overall turnover
Node4 Ltd	UNITED KINGDOM	75%
Atten Group Ltd	UNITED KINGDOM	0%
Chiron Topco Ltd	Jersey	0%
Chiron Midco Ltd	UNITED KINGDOM	0%
Node 4 Holdings Ltd	UNITED KINGDOM	0%
Onomi Ltd	UNITED KINGDOM	1%
Node4 FZE	UNITED ARAB EMIRATES	0%
Starcom Technologies Ltd	UNITED KINGDOM	15%
Atten Bidco Ltd	UNITED KINGDOM	0%
Atten Midco Ltd	UNITED KINGDOM	0%
Atten Finance Ltd	UNITED KINGDOM	0%
Secura Hosting Trustees Ltd	UNITED KINGDOM	0%
ENSCO 1032 Ltd	UNITED KINGDOM	0%
Chiron Bidco Ltd	UNITED KINGDOM	0%
Secura Hosting Ltd	UNITED KINGDOM	9%

Where do you carry out your work?	
UK	99%
USA and Canada	1%
Under which jurisdiction are your contracts carried out?	
UK	99%
USA and Canada	1%



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Professional indemnity

We asked you	You answered
What has been your largest contract in the last three years?	£11,000,000
What has been your largest project value in the last three years?	£600,000
Do you always work to signed contracts or agreements?	Yes
Does your business process, transact or store any personal data as defined under consumer data protection law, or any other legal protection for personal data?	Yes
How many years relevant experience do you have?	14
Do you use sub-contractors or consultants?	Yes
How much have you paid to subcontractors in the last 12 months?	£1,461,000
Do all subcontractors, consultants or third parties appointed on your behalf hold their own professional indemnity insurance?	Yes
Are you providing technology solutions to either deliver financial services or enable others to deliver financial services?	No
Do you undertake any activities or contracts where you are directly responsible for: live trading platforms including financial trading systems; payment card industry systems; payment processing; design of medical related systems; aerospace, automotive or military contracts; process control software; or safety critical systems?	No
Do you sell or publish your own games or mobile applications (this does not include the development of games and applications for 3rd parties)?	No
Is the failure, or delay in implementation, of any product or service you provide likely to result in any of the following outcomes: loss of life or injury to a person; destruction or damage to physical property; or significant cumulative financial loss?	No
When contracting do you always: exclude liability for consequential, special or indirect losses and loss of profit; cap your overall liability; warrant a performance standard no greater than reasonable care and skill; or only provide indemnities in respect of intellectual property rights, data protection, confidentiality, death, bodily injury or property damage?	Yes
Do you provide any of the following: hosting services; software as a service; platform as a service; or infrastructure as a service?	No
Are you or is your business; Regulated by the Financial Conduct Authority or the Prudential Regulation Authority; An Appointed representative of a FCA regulated principal firm; A Payment Services Directive agent?	No
In respect of professional indemnity, have - you, or - any past or present director, partner, principal or manager ever suffered any claim or loss that would fall within the scope of the proposed insurance?	Yes

Business activities

Co-location services

Cloud Services, Connectivity Services, Database Management, Consultancy Services, IT Security Services, Internet service provision, development, supply and maintenance of software, supply of computer hardware, provision of managed services including installation work, IT consultancy, Database Management, Consulting Database, Arrangement, organisation and management of trade fairs.

Software: licencing

Telecommunications provision

Largest three contracts in the last three years

Contract	Overall value of contract	Duration of contract (months)	Income to you from contract
1	£11000000	36	£11000000
2	£10000000	60	£10000000
3	£5000000	36	£5000000



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Public and products liability

We asked you	You answered
Do you undertake or supervise any manual work, other than collection or delivery?	Yes
Do you or your employees undertake any work involving the use of heat, any work at heights over 3m, or depths exceeding 1m?	Yes
Percentage of work at heights over 3m	1%
What is the maximum height at which you work in metres?	9
Do you construct or erect any staging, seating or sets?	No
Do you undertake any work involving asbestos or nuclear materials?	No
Do you undertake or supervise any work in any of the following locations: trackside or airside; docks or harbours; quarries, mines or collieries; chemical or petrochemical works or oil refineries; gas works, fuel storage facilities or blast furnaces; power stations or nuclear plant; or bridges, viaducts, tunnels or dams?	No
Do you sell, supply, manufacture, install, repair or service any products?	No
Do you manufacture your own products?	No
Do you host, coordinate or organise any events?	Yes
Do you host, coordinate or organise any activity that involves more than 500 people in attendance at any one time?	No
Do you host, co-ordinate or organise any activity or event which involves any: use of heat, including pyrotechnics, fireworks and bonfires; playground or inflatable play equipment; physical challenge or sporting activity; aquatic activity; aerial activity; interaction with animals; weaponry; or mechanically driven rides or vehicles?	No
Do you, or does anyone on your behalf, undertake, supervise, host, co-ordinate, organise or facilitate in any respect whatsoever any of the following activities: taking any swab samples or other testing designed to provide, or help to provide, a positive or negative diagnosis for COVID-19, other than where this is for your employees, clients or customers for the purposes of carrying out your primary trade, business or profession; or supplying or administering any vaccination for COVID-19, other than where this is for your employees for the purposes of carrying out your primary trade, business or profession?	No
In respect of public and products liability, have - you, or - any past or present director, partner, principal or manager ever suffered any claim or loss that would fall within the scope of the proposed insurance?	Yes



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Employers' liability

We asked you	You answered
Do you or any of your employees work on offshore rigs or platforms?	No
In respect of employers liability, have - you, or - any past or present director, partner, principal or manager ever suffered any claim or loss that would fall within the scope of the proposed insurance?	Yes

Cyber and data

We asked you	You answered
Are you Cyber essentials accredited?	Cyber essentials
Do you hold, process, transact or store any of the following personally identifiable information (other than your employees' information); credit or debit card information; bank details; medical information; or government issued identification?	No
Is there an individual in your organisation specifically assigned responsibility for information security?	No
Do you have a disaster recovery plan or incident response plan that takes account of loss of system functionality or loss of data?	Yes - untested
Do you regularly test your systems for weaknesses?	Yes - internal vulnerability scans
Do you outsource any of your information processing or operational systems?	No
Do you have a training programme for employees regarding data privacy and security?	No
In respect of cyber and data, have - you, or - any past or present director, partner, principal or manager ever suffered any claim or loss that would fall within the scope of the proposed insurance?	No

Using your personal information

Hiscox is a trading name of a number of Hiscox companies. The specific company acting as a data controller of your personal information will be listed in the documentation we provide to you. If you are unsure you can also contact us at any time by telephoning 01904 681198 or by emailing us at dataprotectionofficer@hiscox.com.

We collect and process information about you in order to provide insurance policies and to process claims. Your information is also used for business purposes such as fraud prevention and detection and financial management. This may involve sharing your information with, and obtaining information about you from, our group companies and third parties such as brokers, loss adjusters, credit reference agencies, service providers, professional advisors, our regulators or fraud prevention agencies.

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