



## Node4 ISO27001 Scope and Boundaries

### ISO27001 & Quality Management System

Public  
Node4 Limited  
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## ISMS and QMS Scope

The Information Security Management System (ISMS) and applies to the following physical locations, staff and all information assets held within in accordance with the Statement of Applicability version 5.n held on SharePoint (INTERNAL SYSTEM). ISMS is certified to ISO27001. Node4's QMS (Quality Management System) is aligned to ISO9001.

## Physical Locations in Scope

Node4 Head Office, Derby

Node4 Data Centre DC3, Leeds

Node4 Data Centre DC4, Northampton

Node4 Reading Office (formally LETN) Node4 London Office EC2 (includes former Premier IT Networks)

Node4 Nottingham Office, SOC, (includes former Reconnix, Onomi now known as N4-Stack)

## Products and Services in Scope

Note that although these products and services are included in the ISMS and QMS scope, responsibility for Information Security depends on the individual customer and the services taken: See Exclusions

- Colocate
  - Physical, Logical and Environmental security. Quality, management and performance of the Data Centre colocation facilities.
- Cloud Services
  - Physical and Logical security of cloud platforms. Quality, management and performance of cloud products and services
- Communicate
  - Unified communications platforms and SIP services
- Connect
  - WAN and LAN connectivity, Internet breakout, managed firewalls and other network services
- Helpdesk and support services for the above products

## Scope Exclusions

## Physical Node4 Locations Out of Scope

- None at present – all physical locations are in scope of the ISMS.

## 3<sup>rd</sup> Party Locations

Node4 have network equipment in the following locations. The equipment itself is part of the scope of the ISMS from a management and configuration point of view, but the physical security of these facilities and services such as cabling and remote hands is down to 3rd parties and is not in scope. These 3rd parties are ISO27001 certified. All equipment at these 3rd party locations can be managed remotely.

- BT Exchange X3

- Telecity Data Centre
- GlobalSwitch Data Centre
- Telehouse Data Centre
- Equinix Data Centre

### 3<sup>rd</sup> Party Physical Equipment

Node4 provides colocation facilities for numerous customers who own and manage equipment hosted in the locations in scope. This equipment is not managed by Node4 and is not included in the scope of this ISMS, but the physical security of the equipment is included if it is an in scope facility, as is the shared environmental infrastructure and the shared network environment (e.g. shared switches, cabling, WAN links etc.)

### 3<sup>rd</sup> Party or Unmanaged Virtual Infrastructure

Cloud services may include the hosting of excluded virtual machines and devices. Generally, these are out of scope where the control or management of these devices is not under direct control of Node4. Examples include:

- Unmanaged Virtual Firewalls
- Unmanaged VMs or VDCs on Cloud Platforms
- Customer managed PBX

Refer to individual customer documentation for details.