

Backup Services

Internal and external backup solutions for your mission-critical data

Access a wide range of data backup services both internally (N4 Cloud) and externally (on-premises and public cloud). This data sheet provides a summary of our key backup services with comprehensive details included within Node4's published service descriptions.

N4 Cloud Backup

The internal backup environment for N4 Cloud is based on industry-leading Veeam technology. Customer virtual machines are backed up by standard or custom schedules according to requirements.

N4 Colocation Backup

We provide the same quality and range of backup services to our colocation customers that we use internally, ensuring that a wide variety of platforms can be supported.

Veeam Cloud Connect

As a Veeam Cloud Service Provider (VCSP), we offer secure, off-site cloud-based storage for customers utilising Veeam on-premises to protect VMware and Hyper-V environments.

Veeam Cloud Connect Agents

Veeam Agent technology allows us to offer secure, cloud-based storage to individual physical servers or workstations sited remotely.

Microsoft Office 365 Backup

We utilise Veeam technology as the foundation of a fully managed Office 365 backup service, delivering fully independent data protection.

Archival Backup

Long-term archive can vary enormously. We offer archival services based on high-capacity storage, without punitive data egress costs.

Backup from Public Cloud

All public cloud providers offer backup services, but for compliance, policy or legal reasons, you may require a secured copy of critical data stored independently of your global cloud service.

Multi-Cloud Backup

Does your business require the assurance of data being replicated to a secondary global cloud provider? We provide a hybrid cloud service to implement such solutions.

NAS (Network Attached Storage) Backup

Enterprises increasingly utilise NAS storage for large quantities of unstructured data. We offer a Veeam-based NAS backup solution.

Salesforce Backup

Secure your Salesforce data with an independent, secure, encrypted solution deployed quickly and accessible via simple cloud portal. This service guards your data from threats or accidental deletion and incorporate flexible, granular recovery.

NetApp Specific Backup

Our extensive expertise with NetApp solutions allows us to provide an on-premises to Node4 replication service, driving down the costs of secondary storage systems for NetApp users.

Key Benefits

✓	<p>Cost Reduce and control capital costs by using a Pay as You Go model for backup infrastructure that includes software licensing and storage.</p>
✓	<p>Flexibility Choose the backup services that meet the needs of your business and the compliance framework needed to secure your data.</p>
✓	<p>Added value Use the full range of our capabilities to secure data in specialised areas such as Office 365, Salesforce or NetApp replication.</p>
✓	<p>Independence Know that a copy of your business critical data is held in enterprise grade Data Centres.</p>

For more information on Backup Services or other products and services we offer please call our Sales Team today on 0345 123 2222 or email us at info@node4.co.uk

Save time and money

Control your costs

Our backup services are all based on monthly (OpEx) charges for services and storage capacity, avoiding capital investment and unexpected data movement charges.

Prebuilt off-site and off-cloud storage platforms

Avoid the need to design and build backup platforms for off-premises, off-cloud and NetApp secondary sites.

Security and Operations

Secure Data Centres

Our service is delivered from our state-of-the-art UK data centres which operate the highest level of physical security. Perimeter security fencing, PIR sensors, strict access policies, zonal swipe card systems, 24/7 manning of all sites and extensive CCTV coverage all ensure that the platform is protected from intrusion at all times.

Storage

Our storage platforms are based on NetApp technology exclusively ensuring secure, highly-availability bulk capacity for customer data.

Operations

Node4 holds ISO 27001 and ISO9001 certification and is aligned to ISO 20000 Service Delivery model, demonstrating that our processes and procedures are held to the highest standards for protection, integrity and security of customer data. Our Corporate Social Responsibility policy conforms to ISO 50001, delivering enterprise-class services with minimal environmental impact.

Backup Map – Quick Reference

Source/Target	N4 Cloud	Azure	AWS	NetApp	N4 Archive
N4 Cloud	✓	✓	✓		✓
On-premises	✓				✓
Office 365	✓				
NetApp				✓ ²	
Azure	✓				
AWS	✓				
Other cloud	✓ ¹	✓ ¹	✓ ¹		
Salesforce	✓		✓		

¹ For backup from/to other clouds such as Google Cloud Platform or IBM Cloud, contact your account manager.

² NetApp backup is based on ONTAP SnapMirror replication and is delivered via our Replicated Disaster Recovery Service (RDRS).

Specialised Backup Services

We are one of the few Cloud Service Providers delivering a fully managed Microsoft Office 365 backup service. For NetApp customers, we offer a SnapMirror target service based on Pay as You Go pricing. For Salesforce users, we provide an independent backup service from our hybrid cloud service portfolio.

Peace of Mind

Veeam Partner

We have a strong partnership with Veeam and are recognised as a Veeam Platinum Partner.

NetApp Service Provider

We're a long-standing partner of NetApp, recognised as a NetApp Cloud Service Provider and a NetApp Flexpod Premium Partner, with NetApp Professional Services Certification and NetApp Support Services Certification.

Expert Engineers

Our service is provided with 24x7x365 support from our expert engineers, who keep the production and backup platforms healthy and operational at all times.

Industry Leading Consultants

DevOps and consulting expert-level support for both Azure and AWS public clouds ensures you have the right team behind you to implement bespoke data protection projects.