Microsoft 365 Services

Your organisation is changing. With five generations in the workforce and teams working across multiple devices in multiple locations, you need to stay in control of your business data. You have a blend of personal and corporate devices in use and with sophisticated cyber-attacks on the rise, you need to ensure that your teams stay secure. Our Microsoft 365 service puts you firmly in control.

Includes: Windows 10
Equip every desktop with the most secure version of Windows. Windows 10 is now an evergreen solution, meaning there will no more step-change upgrades. Instead Windows 10 will upgrade every six months with security updates being continually streamed when needed.

Office 365
Office 365 is a suite of tools containing over 25 business applications. However, many organisations have only scratched the surface by adopting Email with Exchange Online and Instant Messaging through Skype or Teams. We help you gain the full benefit of Office 365, retire third party applications and maximise your investment.

Enterprise Mobility and Security
The Microsoft 365 suite contains powerful security tools to protect users, secure business data and report on compliance. Tools such as email anti-virus and anti-malware at the basic level right through to Advanced Threat Protection in Office 365 and Windows Defender ATP, Safe URL checking, and Data Loss Prevention (DLP) for Personally Identifiable Information (PII) or business sensitive data. There's also automatic classification of documents and emails along with enforceable policies about how data can be sent inside or outside of your organisation.

Secure Business Data on Personal Devices
Your teams are actively using a blend of personal and corporate devices each day. Whether it's sanctioned or not, your business data is on personal devices. With our security blueprints, we help you bring business data back under your control and compliance whichever devices are being used in your organisation.

Enable Flexible Working
32% of UK teams are now working remotely or flexibly thanks to ubiquitous high-speed internet access and modern collaboration tools in Microsoft 365. We can help you empower your teams to stay secure and productive, wherever they are working.

Remove Legacy Technologies
Windows 7 and Office 2010 go end of life in 2020. Using Microsoft 365 and Windows Autopilot, we can provide a streamlined upgrade path to compliant IT systems.

Fully Managed Service
Managed by the same Node4 team who have been delivering complex IT solutions for over 15 years, you'll benefit from our own in-house expertise and best in class recommendations for Microsoft 365.

Key Benefits

✔	**Advanced Threat Protection** 80% of malware is introduced into business networks through email phishing attacks. Microsoft 365 has built in protection at the email, application and desktop device level to stop malware wherever it is introduced.
✔	**Data Loss Prevention** Automatically detect sensitive information such as NHS numbers, passport numbers and credit card information. Apply policies to automatically determine how data can be stored or shared.
✔	**Autopilot Windows 10 and Desktop Applications** Speed up new site deployments and hardware replacements. Network appliances are shipped directly from the vendor to you. Once they are connected, all the software and policies are pushed out remotely.
✔	**Streamline Compliance Management** Create a single set of compliance policies which cover users, devices, applications and business data. Track compliance against policy throughout the organisation in a single dashboard.
✔	**Reduce IT Cost and Complexity** With an effective Microsoft 365 deployment, businesses can remove a volume of third party applications. This decreases cost and complexity whilst also reducing the number of places business data is stored online.

For more information on Microsoft 365 services or other products and services we offer please call our Sales Team today on 0345 123 2222 or email us at info@node4.co.uk

node4.co.uk

Empowering business to do more

Technical Expertise and Support

Expert Engineers
Our UK based team of accredited engineers are highly experienced in delivering complex network solutions.

Flexible Support Packages
We provide friendly, flexible options for 24x7x365 service including access to reports and statistics.

SLAs
Guaranteed network performance backed by rigorous Service Level Agreements.

Data Loss Prevention

Seamless End User Security
Automatic protection for email to prevent phishing and other malware attacks. Malicious file blocking in Sharepoint Online and Onedrive for Business. Protection in Windows Defender to contain malware and prevent script-based attacks.

Define Sensitive Data Policies
Protect data in email, sharepoint and Onedrive. Prevent PII data being sent outside of the organisation. Streamline GDPR compliance and configure alerting and reporting.

Remote Wipe Business Data
Remotely remove business data from personal devices and completely wipe corporate owned devices from a central management dashboard.

End-to-End Managed Services

Fully Managed Service
Rely on our experience and expertise to procure, configure and manage a highly secure network infrastructure.

Managed Hardware
We provide hardware as a service, including 24x7x365 break fix support and advanced same-day hardware replacement. We ensure the device is supported back to the manufacturer, allowing us to resolve any major security threats or bugs that may develop within the product's software.

Enterprise Security

Multi-Factor Authentication and Conditional Access
Enable enhanced security with Multi-Factor Authentication based on conditional access. If a user is logging in from a new location or device, additional security checks automatically take place.

Baseline Security Standards
Use our proven security blueprints to ensure that your Microsoft 365 tenant conforms to a baseline security standard. Track device and user standing against the baseline to ensure compliance.

	Phase 1	Phase 2	Phase 3	Phase 4
	Start out on Office 365	**Move files to Office 365**	**Secure Remote Work**	**Training and Adoption**
Objectives	• Create O365 and Azure AD tenants and synchronise identities • Migrate email to Exchange Online • Deploy Office 365 Apps	• Analyse existing file servers • Migrate individual data to OneDrive for Business • Migrate team data to SharePoint Online	• Register PC's in Azure AD • Replace AV with Defender • Upgrade to Windows 10 • Remove 3rd Party Tools	• "Get Modern" training • Modern Collaboration • Working Remotely • Working Securely • Time Saving hints and tips
Benefit	• Larger Mailboxes, access from anywhere • Improved user experience • Email is secured, resilient & auditable in Office 365 • Standardised user management portal	• Reduce risk of data loss • Remove dependency on local servers • Data is now securely accessible from anywhere • Increased compliance with Data Standards	• Simplified management and control • Centralised policy across all devices • Consolidated security approach	• Ease everyone's use of Microsoft 365 • Teams know when to use the right product at the right time • Increased productivity • Enable secure, effective, remote working
Technology	• **Azure Active Directory** • **Exchange Online** • **Office 365 Applications** • **Office Management Portal**	• **OneDrive for Business** • **SharePoint Online**	• **Intune** • **Windows Defence Windows 10**	• **Microsoft 365** • **Teams** • **OneDrive and SharePoint**