

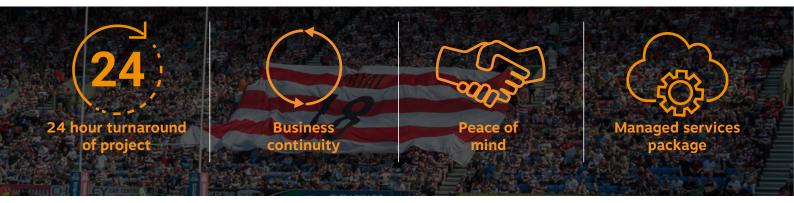


Over six years of IT support from Node4 gives leading rugby league club, Wigan Warriors, the advantage.



The solution

A full managed IT services package to help keep Wigan Warriors ahead of the game.



"You always hear about outages and cyberattacks but the fact we've never had anything close to an IT disaster is testament to the quality and expertise of Node4's work".

The Customer

Wigan Warriors are one of the world's most successful professional rugby league teams, founded and based in Wigan, Greater Manchester.

The Challenge

At the end of 2018, Wigan Warriors faced an IT dilemma which if not handled effectively, could have serious consequences to the club's ability to trade and stage games. "We'd acquired an additional facility – local athletics stadium Robin Park", explains Wayne Joyce, Projects Director at Wigan Warriors. "We planned to relocate offices and IT functions here within six months, during which time the site would be developed as a training ground. However, acquisitions and relocations present considerable technical, operational and logistical challenges in their own right, so taking on both simultaneously was no small feat."

The Solution

Working to a tight deadline, Node4 began the task of relocating and reconfiguring Wigan Warriors' network and all other IT services including WiFi, telephone lines and cybersecurity in April 2019. To ensure that the new site delivered immediate value and that the move ran smoothly, it was imperative that Node4 acted fast. They managed to get the club back up and running within just 24 hours.

"We were delighted with what Node4 achieved and as soon as we were all settled in, I picked up the phone to say thank you", says Wayne. "It meant the difference between significant office disruption versus business as usual, which as a customer-facing organisation is very important to us.

"Working with Node4 has always been a really positive experience. Their support over the years in developing and improving our IT means that our systems are reliable, entirely tailored to the club and perform." You always hear about outages and cyberattacks but the fact we've never had anything close to an IT disaster is testament to the quality and expertise of Node4's work."

Kris Radlinski, Executive Director at Wigan Warriors, said: "Node4 has provided a valuable service to Wigan Warriors for several years, giving us the peace of mind that our club's IT is secure, stable and fit for whatever the future may bring.