



# Node4 Public Quality Assurance

## Policy Statement

Public  
Node4 Limited  
12/05/2016

## Quality Assurance Policy

Node4 has vast experience in a whole range of Data Centre and Communications solutions and commitment to meet and exceed our customer's expectations giving us the edge against any of our competitors.

Our training will be geared to reaching this aim, with a comprehensive induction programme and follow-up training throughout the period of each individual member of staff's career.

Node4 has a commitment to quality and continual improvement processes, including abiding by and reviewing relevant legislation. All members of staff are responsible for the quality of our work, and our client's perception of us as an organisation.

Quality is not something which we do once and then leave alone. It must become part of our every-day focus, and part of our culture as a Company must be to constantly improve in every aspect of our operations. The Directors accept responsibility for communicating this commitment to quality to all employees involved within Node4 and for ensuring that the Quality Policy is understood, implemented and maintained.

The Directors have formally made this commitment towards the achievement of Quality Objectives.

Quality objectives will be reviewed and analysed within the six monthly management review meeting. Given the progressive nature of Quality Assurance, management undertakes to adopt any relevant improvements and developments which will serve to keep Node4 at the forefront in all quality matters.



Andrew Gilbert  
Managing Director

12/05/2016



Rik Williams  
Head of Data Centre Operations

12/05/2016