Node4 Scope, Boundaries and Exclusions

Integrated Management System

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Public

14/10/2020

Management systems scope

The Information Security Management System (ISMS) applies to the following physical locations, staff and all information assets held in accordance with the Statement of Applicability version 5.n held on SharePoint (Internal system).

Node4's QMS (Quality Management System) is aligned to ISO9001 and applies to the following physical locations.

ISO 50001 (Energy Management System) applies to all the physical locations, staff and energy using processes.

Physical Locations in scope

Node4 Head Office, Derby

Node4 Sales and Finance Office, Cardinal Square, Derby

Node4 Data Centre DC3, Leeds

Node4 Data Centre DC4, Northampton

Node4 Reading Office (formally LETN)

Products and Services in Scope

Note that although these products and services are included in the ISMS, QMS and EMS scope, responsibility for Information Security depends on the individual customer and the services taken:

- Colocate
- Physical, Logical and Environmental security. Quality, management and performance of the Data Centre colocation facilities.
- Cloud Services
- Physical and Logical security of cloud platforms. Quality, management and performance of cloud products and services
- Communicate
- Unified communications platforms and SIP services
- Connect
- WAN and LAN connectivity, Internet breakout, managed firewalls and other network services
- Helpdesk and support services for the above products

Scope Exclusions

Physical Node4 Locations currently out of scope:
- None at present – all physical locations are in the scope of the Management Systems.

Excluded controls under iso 27001:

All controls listed in the standard SoA for ISO27001:2013 are included in the Node4 ISMS with the exclusion of N4 Stack (Database Management Services) not undertaking any software development.

The SoA is an internal document. Should a copy of SoA be required, a partner copy of high-level controls will be issued as an uncontrolled document. An NDA must be signed before a copy of the SoA is released by the Compliance Manager.

3rd Party Locations

Node4 have network equipment in the fa number of 3rd party data centres and exchanges. The equipment itself is part of the scope of the ISMS from a management and configuration point of view, but the physical security of these facilities and services such as cabling and remote hands is down to 3rd parties and is not in scope. These 3rd parties are ISO27001 certified. All equipment at these 3rd party locations can be managed remotely. 3rd party locations are excluded from the scope for ISO50001 as energy efficiency is not in the direct control of Node4.

- BT Exchange X3
- TeleCity Data Centre
- GlobalSwitch Data Centre
- TeleHouse Data Centre
- Equinix DataCentre, Data Centre x2

3rd Party Physical Equipment

Node4 provides colocation facilities for numerous customers who own and manage equipment hosted in the locations in scope. This equipment is not controlled by Node4 and is not included in the scope of this ISMS, but the physical security of the equipment is included if it is an in-scope facility, as is the shared environmental infrastructure and the shared network environment (e.g. shared switches, cabling, WAN links etc.) 3rd party physical equipment is excluded from ISO50001 scope.

3rd party or Unmanaged Virtual Infrastructure

Cloud services may include the hosting of excluded virtual machines and devices. Generally, these are out of scope where the control or management of these devices is not under the direct control of Node4. Examples include:

- Unmanaged Virtual Firewalls
- Unmanaged VMs or VDCs on Cloud Platforms
- Customer-managed PBX

Refer to individual customer documentation for further details.