

## UNIFIED COMMUNICATIONS POWERED BY CISCO COLLABORATE ANYWHERE, ON ANY DEVICE

### Making working life more efficient

Node4's market leading Unified Communications (UC) solution powered by Cisco provides an entry point to IP telephony and exceptional flexibility in the way a business can deploy collaboration applications.

This secure, flexible, managed, "as-a-service" cloud-based UC offering seamlessly integrates with Node4's carrier grade SIP trunk platform and is delivered across Node4's national MPLS network and through its enterprise-class UK Data Centres. Our resilient infrastructure ensures that customers and partners receive carrier-grade connectivity, industry-leading performance, disaster recovery and advanced data security tools as standard.

The Cisco platform supports multiple applications, such as instant messaging (Jabber), telepresence, contact centre, and fixed-mobile convergence capabilities. Based on Cisco Borderless Network Architecture, you get a consistent and secure user experience from any device, anywhere. There are three packages available providing different features and connected devices to suit your user and business needs.

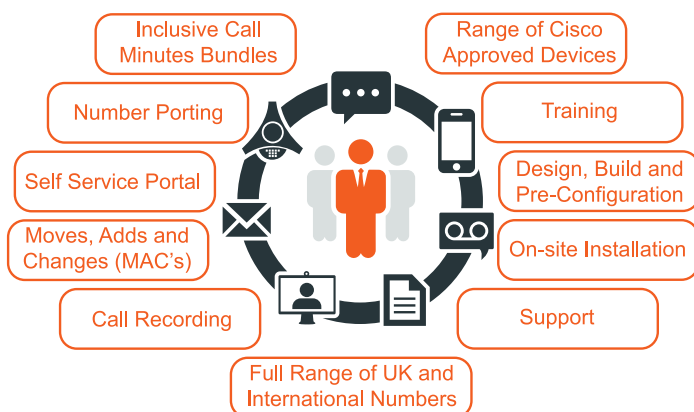
### Full UC solution with Jabber

Cisco Jabber is an instant messaging & presence solution that offers flexible, agile and efficient cloud collaboration through voice and video anywhere and on any device.

- Instant messaging and presence
- Business-class IP voice and video telephony
- HD video
- Desktop sharing
- Conferencing
- Supports multiple platforms

## MANAGED SOLUTION

Node4 provides the following additional services:



## KEY BENEFITS

### FINANCIAL

#### Predictable costs

Costs are lower with a user-based subscription model and more predictable, helping customers with budgeting, scale and cost control.

#### Reduced capital investment

As an OPEX solution, customers will only pay for what they use. This provides flexibility in volume and service, catering to specific business needs.

### IT MANAGEMENT

#### Reduced IT resource spent on installations

Node4 designs, builds, pre-configures, installs and supports end users as a Managed Service.

#### Improved IT security

Delivered across Node4's secure national MPLS network and through its enterprise-class UK Data Centres.

#### Reduced disparate cloud based services

Easily controlled by deploying one service that can be used by all employees, on any device, in any location.

### ORGANISATIONAL

#### Less travel

Mobile and remote workers are easily supported in a cloud environment. Employees will not need to physically attend meetings as often, reducing travel expenses.

#### Business improvements

Enhanced productivity through simpler collaboration leads to better business performance - driving profitability and competitiveness through business wide adopted collaboration tools.

#### Simplifies user experience

Features are device independent. Customers can choose the number and type of devices to use with the service, and experience consistent communication features.

#### Improves ability to work remotely

Enables colleagues to reach any individual anywhere, on any connected device and enjoy a consistent experience. Pick up calls on the move, at the desk, transfer calls between devices, presence, instant messaging, collaboration, video and conferencing.

Keeping people connected.

For more information on Unified Communications powered by Cisco, or other products and services we offer, please call our Sales Team today: 0845 123 2222 or email us: [info@node4.co.uk](mailto:info@node4.co.uk).



- User based feature choices depending on the needs of the end user.
- User portal - putting the customer in control of how they manage their calls.
- Free calls between customer sites set up on the Node4 UC service.
- A choice of UK geographic and mobile bundles that give customers value for money on chargeable calls.
- True data secure separation as required by customers who require PSN Compliance - the UC platform is built into a secure, single tenanted caged area in Node4's Data Centres located at Northampton or Leeds.
- Disaster Recovery built in as standard - ensuring secure resilience is provided as part of business continuity.
- Delivered as an OPEX financial model - removing the requirement for customers to budget for significant CAPEX.

HOSTED COLLABORATION USER PACKAGES

FEATURES	UC EXPRESS	UC PROFESSIONAL	UC PROFESSIONAL+
Phone or soft phone	Entry Level devices	✓	✓
Single number reach mobility	✓	✓	✓
Video (Subject to device support)	-	✓	✓
Number of devices per package	1	1	Up to 10
Voicemail & integrated messaging	Optional	Optional	✓
Jabber instant messaging & presence	✓	✓	✓
Disaster recovery	✓	✓	✓
Cloud resources	✓	✓	✓
SIP trunking	✓	✓	✓

Integrates with Cisco WebEx.

EXTENSIVE NUMBER OF DEVICES FOR A FLEXIBLE USER EXPERIENCE

7841/7861      88xx      Jabber Desktop

79xx      89xx      Jabber Mobile

7811      DX Series EX Series      99xx

7821      8831      792x      Third Party SIP

**TelePresence Room**

DX / TW / CTS / T Series

MX / Profile Series

SX Series / System Codecs and Quickset Platforms